Holiday Home Care Plans

Experience complete peace of mind with our Holiday Home Care Plans, crafted for owners of second homes.

Our comprehensive plans are ideal for holiday homeowners who wish to fully enjoy their time away, without the burden of property management tasks. Select a plan that suits your budget and preferred level of service, with options starting from €29 per month. We provide professional cleaning, off-site laundry services, convenient Pantry Parcels, detailed property inspections, and a range of additional services, ensuring your home is ready for your arrival.

ALL OUR PLAN FEES ARE INCLUSIVE OF IVA



From Search to Sanctuary, we're with you throughout your journey

Casa Concierge

from search to sanctuary

SOLO PLAN
MONTHLY
€29

PLAN FEATURES

- **Key Holding:** Keys are securely stored, ensuring they are safe and unidentifiable.
- **Accessible Key Collection:** Hassle free key collection either in person at the Casa Concierge office, or from the key safe, providing 24/7 access for family, friends and contractors.
- ***Co-ordination of Emergency Repairs:** In the owner's absence, we will arrange and oversee emergency repairs, liaising with contractors to protect your property and minimise further damage. *Minimum fee of €25. €15 per 30 minutes thereafter.

The Solo Holiday Home Care Plan

For the Hands-On Holiday Homeowner

JUST THE ESSENTIALS

The Solo Plan is a cost-effective solution focusing on providing just the essentials. This plan is your gateway to personalized extras which can be procured as required.

BEST SUITED FOR

- Those who frequently visit their holiday home, want to be hands-on and actively involved in the management and upkeep of their holiday home.
- Individuals seeking a cost effective key holding service that require key safe access for friends, family and contractors.

The Solo*Plus* Holiday Home Care Plan

For the Engaged Holiday Homeowner

The **Solo*Plus*** Holiday Home Care Plan is suited to those who appreciates having unexpected property concerns identified early, and the peace of mind that comes with having an extra pair of eyes watching over their holiday home.

BEST SUITED FOR

- Those who may not have sufficient time to tend to maintenance or unexpected issues, require local, trusted oversight and want to proactively minimise the impact of having a second home closed for protracted periods.
- Those whose property does not have on site security, monitored cameras or the property is more exposed to passing footfall.

PRICING

Studio	1 Bed Property	2 Bed Property	3 Bed Property	4 Bed Property	5 or More Bedrooms
€34	€39	€49	€64	€79	Request a Quote

PLAN FEATURES

- **Key Holding and Accessible Key Collection** as with the Solo Plan.
- **4 Weekly Property Inspections:** Routine inspections to ensure everything is in order, vermin and squatter free, helping to identify and resolve issues early before they escalate.
- **Bad Weather** Inspections: Up to four additional inspections per year following severe weather, providing prompt assessment and response to potential impact.
- **Emergency Call Outs: Monday to Friday 10am to 6pm. [Excludes public holidays and weekends].**
- **Coordination of Emergency Repairs Maintenance:** We'll organise and co-ordinate emergency repair and minor maintenance, liaise with contractors, provide access and photos for sign off.

The ULTIMA Holiday Home

For the Decerning Second Homeowner

The Ultima Plan is for those who place a premium on peace of mind, convenience, and prudent oversight of their second home. This superior service delivers all the advantages of our Solo*Plus* plan, enhanced with a host of additional benefits for unrivalled stewardship.

BEST SUITED FOR

- Second homeowners who value a premium service for the convenience, reassurance and time it saves them.
- Those whose commitments prevent them from having a more hands-on approach to the oversight, safety and security of their second home.

ULTIMA PLAN FEATURES

- **Key Holding and Accessible Key Collection as with the Solo*Plus* Plan.**
- **Fortnightly Property Inspections:** Routine inspections are carried out fortnightly to ensure everything is in order, helping to identify and resolve issues before they escalate.
- **Bad Weather Inspections:** Unlimited property checks after a bout of severe weather.
- **Unlimited 24/7 Emergency Call Out:** Enjoy the peace of mind knowing there is no additional cost for attending to emergencies day or night, should urgent attention be needed at your property.

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ULTIMA PLAN FEATURES

- **Coordination of Maintenance:** We'll organise and co-ordinate minor maintenance or emergency works. Liaise with the contractors, provide access and forward digital photos for sign off.
- **Pantry Parcel:** Arrive and start enjoying your holiday without the need for a late-night shop. Service included only pay for the items.
- **Redirection, Translation, Scanning and Emailing Mail:** Mail can be redirected or translated, scanned, and emailed.
- **Use of Office Address for the Delivery of Small Parcels:** With prior notice, use the office address for the secure receipt of small parcels, which can be held

PRICING

Studio	1 Bed Property	2 Bed Property	3 Bed Property	4 Bed Property	5 or More Bedrooms
€44	€54	€69	€79	€94	Request a Quote

ADDITIONAL INFORMATION FOR ALL PLANS

LAUNDRY & CLEANING

- Laundry is charged according to the number of items.
- Cleaning is charged according to the number of hours spent cleaning. A minimum of 2 hours is charged at €18.50 per hour, €20 per hour for Saturdays and €24 per hour for Sunday Changeovers.

ADDITIONAL SERVICES &THE SMALL PRINT!!

- Additional tasks that fall outside your plan are charged at €15 for the first 30 minutes and €25 per hour thereafter and are subject to IVA. We will always seek your approval before proceeding.
- Minimum 12-month contract
- Ultima clients receive one month free if the plan fee is paid annually in advance. If not paid annually, plan fees are due quarterly in advance, or monthly by standing order and are inclusive to IVA.

About Casa Concierge

Run by husband-and-wife duo Amrit and Andrea, we bring a wealth of hands-on experience and a genuine passion for property.

As successful Super hosts, and through buying, selling, managing, and renovating multiple properties across the UK and Spain, we've developed a deep understanding of what it takes to create and care for exceptional homes.

Now, we're channelling that expertise into raising the standard of holiday home management and property care on the Costa del Sol — delivering a service that's thoughtful, reliable, and truly personal. Amrit & Andrea



Contact Us

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OTHER SERVICES

We provide an extensive suite of services. Our strapline, 'From Search to Sanctuary', reflects our commitment to supporting you throughout your journey to finding a second home and ensuring the ongoing care of your investment during periods when it is unoccupied.

- Sales
- Property Finding
- Small Renovation Project Management
- Home Staging Advice & Assistance