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Holiday Home Care Plans

Choose the right plan for you

From Search to Sanctuary

We're with you throughout your journey

Casa Concierge
from search to sanctuary

Holiday Home Care Plans

Experience complete peace of mind with our Holiday Home Care Plans, crafted for owners of second homes. We offer a range of services with clear and transparent pricing, with no hidden costs or unexpected extras.

Our comprehensive plans are ideal for holiday homeowners who wish to fully enjoy their time away, without the burden of property management tasks. Select a plan that suits your budget and preferred level of service, with options starting from €29 per month.

We provide professional cleaning, off-site laundry services, convenient Pantry Parcels, detailed property inspections, and a range of additional services—ensuring your home is ready for your arrival.

About Casa Concierge

Casa Concierge is delighted to announce the acquisition of Duquesa Care. Our mission remains steadfast: to provide exceptional holiday home management, now with broader, more inclusive services.

You can rely on us for meticulous, trustworthy care of your holiday home that evolves with your needs. Discover our enhanced offerings which now includes:

- Professional sales and marketing for your property with free property presentation advice to maximise your sale.
- Personalised property finding service
- Tailored solutions for Hosts managing their own short-term rentals.

Explore our plans today and find the perfect solution for your holiday home.

Amrit & Andrea

The Solo Holiday Home Care Plan

For the Hands-On Holiday Homeowner

JUST THE ESSENTIALS

The Solo Plan is a cost-effective solution focusing on providing just the essentials. This plan is your gateway to personalized extras which can be procured as required.

BEST SUITED FOR

- Those who have the time to be hands-on and actively involved in the management and upkeep of their holiday home.
- Individuals who are looking to reduce costs but still require key holding and key safe services.
- Those who frequently use their holiday home.

PLAN FEATURES

- **Key Holding:** Keys are securely stored, ensuring they are safe and unidentifiable.
- **Accessible Key Collection:** Hassle free key collection either in person at the Casa Concierge office, or from the key safe, providing 24/7 access for family, friends and contractors.
- Flexibility to purchase optional extras. See the following page.

OPTIONAL EXTRAS

All Property Inspections & Checklist reporting General/Routine, Bad Weather and Pre Arrival and Departure Inspections	€36
Emergency Call outs- Monday to Friday 10am to 8pm	Call out fee of €36, then €26 per 30 minutes after the first hour
Emergency Call outs Monday to Friday 8pm to 10am, Saturdays, Sundays and Public Holidays	Call out fee of €46, then €36 per 30 minutes after the first hour
Co-ordination of emergency works with contractors & inspection upon completion, with digital pictures	20% of the price of the works

SOLO PLAN MONTHLY FEE €29

LAUNDRY & CLEANING

- Laundry is charged according to the number of items.
- Cleaning is charged according to the number of hours spent cleaning. A minimum of 2 hours is charged at €18.50 per hour.

The Solo*Plus* Holiday Home Care Plan

For the Engaged Holiday Homeowner

The **Solo***Plus* Holiday Home Care Plan is suited to those who can manage some aspects of running a second home, but appreciates having unexpected property concerns identified early, and the peace of mind that comes with having an extra pair of eyes watching over their holiday home.

BEST SUITED FOR

- Those who may not have sufficient time to tend to maintenance or unexpected issues and require local, trusted oversight.
- Holiday homeowners whose property does not have on site security, monitored cameras or the property is more exposed to passing footfall.
- Holiday homeowners that want to proactively minimise the impact of having a second home closed for protracted periods.

MONTHLY FEES

Studio & 1 bedroom	2 & 3 bedrooms	4 & 5 bedrooms
€29	€44	€59

LAUNDRY & CLEANING

- Laundry is charged according to the number of items.
- Cleaning is charged according to the number of hours spent cleaning. A minimum of 2 hours is charged at €18.50 per hour.

No obligation quote for larger properties

All prices are inclusive of IVA

PLAN FEATURES

- **Key Holding and Accessible Key Collection** as with the Solo Plan
- **Fortnightly Property** Inspections: Routine fortnightly inspections to ensure everything is in order, vermin and squatter free, helping to identify and resolve issues early before they escalate.
- **Bad Weather** Inspections: Up to two (2) additional inspections per year following severe weather, providing prompt assessment and response to potential impact.
- **Reduced Emergency Call Out Fees**: Enjoy lower fees for emergency call outs should urgent attention be needed at your property.
- Flexibility to unlock reduced rate optional extras. See the following page.

Solo*Plus* OPTIONAL EXTRAS

Additional Routine and Bad Weather inspections with checklist reporting	€26
Pre Arrival and Departure checks- Includes flushing of all water outlets, terrace furniture set up and/or clearance on departure	€26
Emergency Call outs - Monday to Friday 10am to 8pm	Call out fee of €26, then €16 per 30 minutes after the first hour
Emergency Call outs Monday to Friday 8pm to 10am Saturdays, Sundays and Public Holidays	Call out fee of €36, then €26 per 30 minutes after the first hour
Co-ordination of emergency works, routine repairs and maintenance. Includes contractor liaison, completion inspection, with digital pictures	15% of the price of the works
Redirection, translation scanning and emailing mail: Mail redirection or scanning sent via email important documents	€2.50 per page Minimum €5 fee
Pantry Parcels: Skip the late night shop with all your essentials ready for a late night snack and breakfast	Price of the shop, plus €25

The ULTIMA Holiday Home Care Plan

For the Decerning Second HomeOwner

The Ultima Plan is for those who place a premium on peace of mind, convenience, and prudent oversight of their second home. This superior service delivers all the advantages of our Solo*Plus* plan, enhanced with a host of additional benefits for unrivalled stewardship.

BEST SUITED FOR

- Second homeowners who value a premium service for the convenience, reassurance and time it saves them.
- Those whose commitments prevent them from having a more hands-on approach to the oversight, safety and security of their second home.
- The individual who values a curated service that make their vacation effortless.

Ultima clients receive one month free with annual payments in advance.

ULTIMA PLAN FEATURES

- **Key Holding and Accessible Key Collection as with the Solo*Plus* Plan.**
- **Weekly Property Inspections:** Routine inspections are carried out every weekly to ensure everything is in order, helping to identify and resolve issues before they escalate.
- **Bad Weather Inspections:** Unlimited property checks after a bout of severe weather.

Unlimited 24/7 Emergency Call Out: Enjoy the peace of mind knowing there is no additional cost for attending to emergencies day or night, should urgent attention be needed at your property.

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ULTIMA PLAN FEATURES

- **Coordination of Maintenance:** We'll organise and co-ordinate minor maintenance or emergency works. Liaise with the contractors, provide access and forward digital photos for sign off.
- **Pantry Parcel:** Arrive and start enjoying your holiday without the need for a late night shop. Service included only pay for the items.
- **Redirection, Translation, Scanning and Emailing Mail:** Mail can be redirected or translated, scanned, and emailed.
- **Use of Office Address for the Delivery of Small Parcels:** With prior notice, use the office address for the secure receipt of small parcels, which can be held

MONTHLY FEES

Studio & 1 bedroom	2 & 3 bedrooms	4 & 5 bedrooms
€69	€84	€99

LAUNDRY & CLEANING

- Laundry is charged according to the number of items.
- Cleaning is charged according to the number of hours spent cleaning. A minimum of 2 hours is charged at €18.50 per hour.

THE SAMLL PRINT!

- Minimum 12 month contract
- Ultima clients receive one month free if the premium is paid annually in advance.
- Solo*Plus* clients receive a 50% discount in month 12 if the premium is paid annually in advance.
- If not paid annually, premiums are due quarterly in advance.

Contact Us

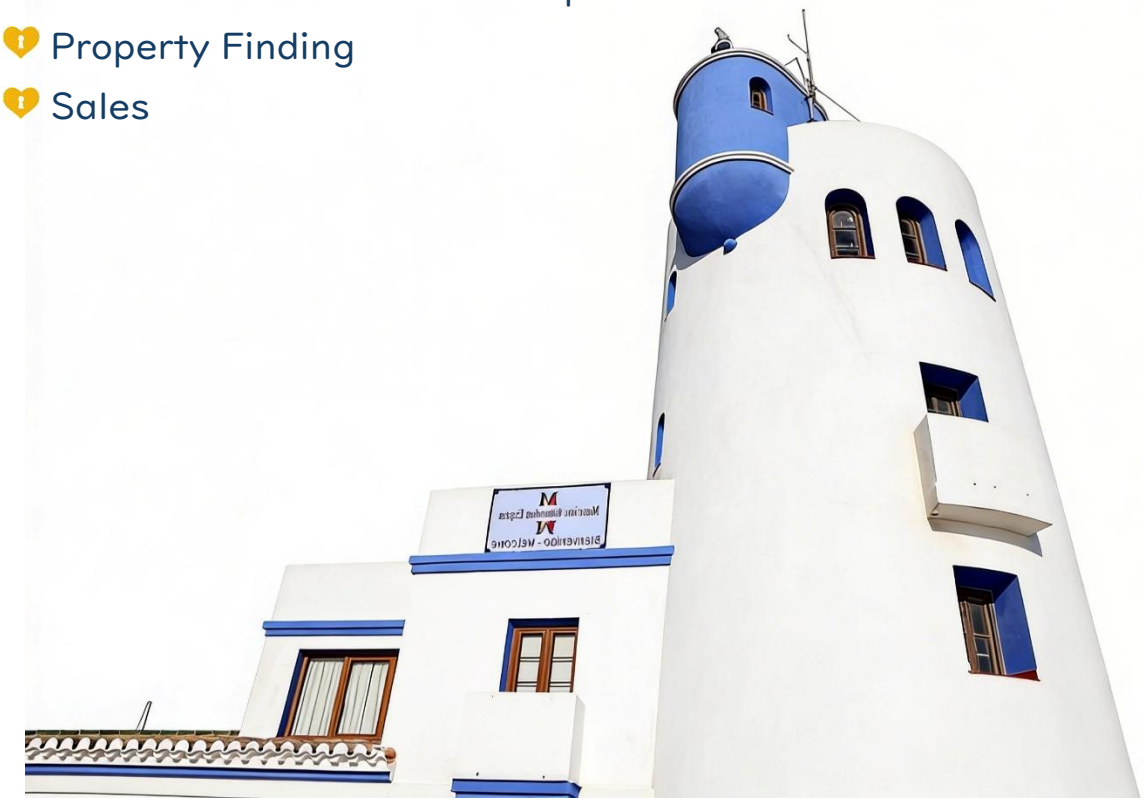
CALL or WHATSAPP Andrea on:

+34 711 05 22 60

EMAIL: andrea@casaconcierge.es

Or contact us via our website HERE.

OTHER SERVICES

We provide an extensive suite of services. Our strapline, 'From Search to Sanctuary', reflects our commitment to supporting you throughout your journey to finding a second home and ensuring the ongoing care of your investment during periods when it is unoccupied.

- Small Renovation Project Management
- Key Holding
- Property Presentation Advice & Assistance
- Relocation & Orientation Trips
- Property Finding
- Sales